

# Volunteer Grace Specialist



## Seeing Patients at Grace

Grace Specialists volunteer for at least one 3-hour shift (Monday – Thursday: 8:30 am – 12 pm or 1 – 5 pm; Friday: 8:30 am – 12 pm) for a monthly clinic.

- You determine the number of patients, procedures, and services you provide.
- Grace handles the rest including providing nursing support, real-time scribes to input information into patients' electronic medical records, providing medical interpretation for non-English speaking patients, diagnostic labs, imaging, medications, coordinating patient referral appointments and follow-up, and Sovereign Immunity protection through the Department of Health.

## Application and Onboarding Process

1. Complete the Volunteer Grace Specialist application via the button below.
2. The Community Engagement Director will contact you to schedule a tour and meeting with the Adult or Pediatric Medical Director to answer any questions you may have.
3. Complete and return the Background Check/Media Release, HIPAA Release and Sovereign Immunity (liability protection) Application to the Community Engagement Director to process. It may take up to four weeks or longer to receive an executed SI contract from the Department of Health.
4. Once the SI contract is executed, the Community Engagement Director will email you the Guide to Grace overview and connect you to the Department Manager who will schedule your volunteer shifts at Grace.

## Here is what some of our volunteers say about their experience at Grace:

*"I have had many memorable patient encounters – both keeping patients out of the ER and hospital as well as getting those that really need specialized care referred for care."*

-- Scott Greenwood, MD, Cardiology

*"I enjoy coming here and getting a break from my busy day at work. It's a medical home not just for the clients, but for providers too. I look forward to (coming to Grace) Thursday afternoons; it's almost like a little vacation."*

-- Neha Doshi, MD, Internal Medicine

*"I've seen firsthand how adding an extra Optometrist to our schedule has helped our patients obtain glasses, regular vision and diabetic exams. Even if that provider only sees five patients monthly, those are slots we didn't have before."*

-- Keila Bazile, Former Gap Year Intern in Care Coordination

For questions or additional information, please contact Betsy Culpepper, Community Engagement Director, at [bculpepper@gracemedicalhome.org](mailto:bculpepper@gracemedicalhome.org) or 407.936.2785, X2050.